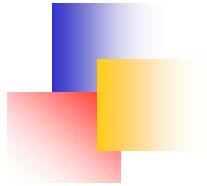




Case Study Gravesham Borough Council Partnering Contracts



progress, manage & learn

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PML specialise in the provision of bespoke service orientated solutions within all business sectors and markets. Companies seeking to develop and improve both their performance and efficiencies utilise the services of PML within the following, inter-related categories:

- Integration
- Mentoring and Coaching
- Change
- People Management
- Performance
- Audit Services
- **ASSET MANAGEMENT**

Project Overview

In response to the recommendations from the Audit Commission, Gravesham Borough Council engaged PML to introduce a partnering approach with private contractors in carrying out repairs, maintenance and improvement works to its 6000 properties.

The Service

PML procured the service and, as Partnering Advisor, implemented the revised method of service delivery managing it to meet external benchmarked standards and industry best practice guidelines. Streamlining of the service and the employment by way of a partnering approach ensured greater efficiencies were achieved and an improved route for cash-flow management

Client Benefits

Through the experience of PML Gravesham Borough Council has experienced:

- Project cost savings and ongoing efficiencies
- Increased commitment from the contractor and the supply chain
- Use of local labour and community involvement
- A contract that is more properly focused to the needs of the end user
- Improved quality control and risk management