



Integration Management Case Study Transport for London



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PML specialise in the provision of bespoke service orientated solutions within all business sectors and markets. Companies seeking to develop and improve both their performance and efficiencies utilise the services of PML within the following, inter-related categories:

- Integration
- Change
- People Management
- Performance
- Audit Services
- Property & Facilities

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Project Overview

PML have been the lead consultants during the Integration of the London Underground Property and Facilities departments into Transport for London and during the implementation and rollout of SAP across the newly established organisation. Programme and Change management services have featured significantly within this process, as a result the whole range of PML's management skills were utilised.

The Service

- Programme and Change management
- Management of all communicative and change processes
- Completion of all Internal Transfer and 'bulk' TUPE transfer processes
- Completion of handover and disaggregation planning
- Organisational and process mapping
- Development of internal service level agreements
- Ongoing provision of SAP 'key user' support

The Benefits

- Minimal disruption to day to day service delivery
- Efficient and effective allocation of resources
- Integrated holistic approach
- Structured and transparent communication to all stakeholders

The Value of PML

- Significant experience in the provision of practical integrated solutions
- Commitment to client for the ownership and delivery of solutions
- Demonstrable track record of successful delivery
- A multi-disciplined and experienced team

